Frequently Asked Questions

- Q: My child is attending several camp sessions, why do I have to fill out the same forms over and over?
- A: Staff onsite at the camp need your child's most up-to-date contact, dismissal and health information from the time your child arrives. Therefore, the forms need to arrive with your child. To make this process easier for parents, we have consolidated forms and made them fillable. You can type your child's information directly on the form, print and send with your child on the first day of each new camp session. If information has not changed, you can reprint the same form and use it for each session. Camp information and forms will be emailed to you approximately 10 days prior to the start of your child's camp. Please make sure your email is correct in our system. The forms are also available at http://www.rockvillemd.gov/camps
- Q: My child won't be the correct age when the camp starts but will be the correct age before Sept. 1, 2014. May I register?
- A: Yes, your child may register for the program as long as he/she is the correct age by Sept. 1, 2014, the age deadline set by MCPS (exception for most preschool camps). See individual camp descriptions for details.
- Q: What about the camp staff who will be supervising my child?
- A: Our camp staff is selected for their experience, enthusiasm, desire and ability to work well with children. Staff training includes safety procedures, program planning, child development and techniques in working with children. Staff is certified in CPR and First Aid training. Reference and background checks, including fingerprinting, are also part of the hiring process.
- Q: Can I enroll in my child in the same camp all summer?
- A: Yes, but please be aware that certain specialty camp activities and trips are repetitive. Some children enjoy repeating activities that they have enjoyed and other children like having new experiences each week/ session. One suggestion is to register for the same camp at the beginning of the summer and then maybe later in the summer to break it up a bit.
- Q: How can I access the bus transportation? How does it work?
- **A:** See Transportation Information on page 19 for details.

Have other questions not answered above? Email us at camps@rockvillemd.gov or call 240-314-8620

Frequently Called Numbers

Camps and Classes 240-314-8620
Cultural Arts Information Line240-314-5006
Directions Line: City Hall, Civic Ctr, Senior Ctr, Swim Ctr240-314-5047
Civic Center Glenview Mansion, Art Gallery240-314-8682 F. Scott Fitzgerald Theatre240-314-8690
Croydon Creek Nature Center 240-314-8770
Lincoln Park Comm. Center 240-314-8780
Parks and Facilities Maintenance 240-314-8700
Park and Picnic Rentals240-314-8660
Rec Line(Rain site/red zone/cancellation) 240-314-5023
Rec. and Parks Admin 240-314-8601
Recreation Programs 240-314-8620
Rockville Skate Park 240-314-8631
Rockville Swim and Fitness Center 240-314-8750
Rockville Senior Center240-314-8800
Special Events(Information/cancellation) 240-314-5022
Sports Line(League play cancellation) 240-314-5055
TTY (City Hall)240-314-8137
Thomas Farm Comm. Center240-314-8840
Twinbrook Comm. Rec. Center 240-314-8830
Websitewww.rockvillemd.gov/camps
FAX: Recreation Division240-314-8659

It is important that the main contact listed on your family rockenroll account has an accurate email address. To view your email address we have listed, log-in to your recreation account at www.rockenroll.rockvillemd.gov, then click on "details" next to the main contact. The main contact is noted by *MC. If you need to update any information, click on the help desk email address listed at the bottom of the page.